Upon clicking connect on the previous screen, your device should successfully connect to the LakeheadU Wifi.

11:02

← WLAN

Use WLAN

📶 LakeheadU
Connected

📶 Free Tbaytel WiFi

📶 eduroam
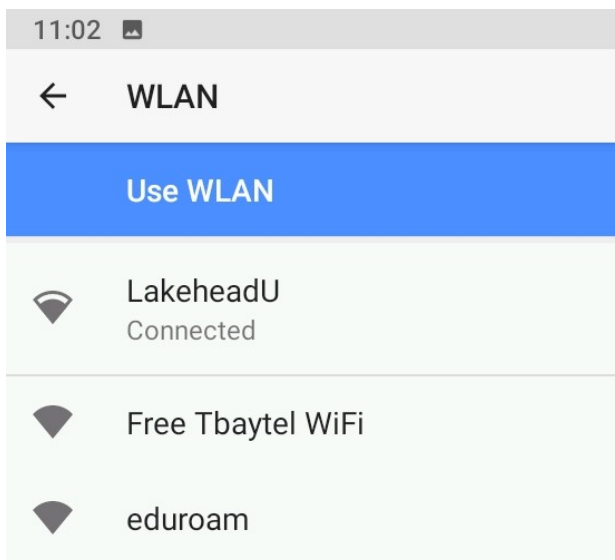
If your device isn't connecting, you can contact the TSC Helpdesk for further assistance.

Contact Us

Phone: 807-346-7777
Email: helpdesk@lakheadu.ca
Website: helpdesk.lakheadu.ca
In person: Chancellor Paterson Library main floor - room LI 1015.
Monday to Friday 8am-5:00pm

TSC supports wireless network access using Wi-Fi technology in many areas across campus:

- Agora
- ATAC
- Bora Laskin
- Braun
- Chancellor Paterson Library
- Hangar
- Main Cafeteria
- Music and Visual Arts Building
- Orillia - All Buildings
- PACI
- Regional Centre
- Residence Cafeteria
- Ryan Building
- School of Nursing
- Senate Chambers
- All Thunder Bay Residences

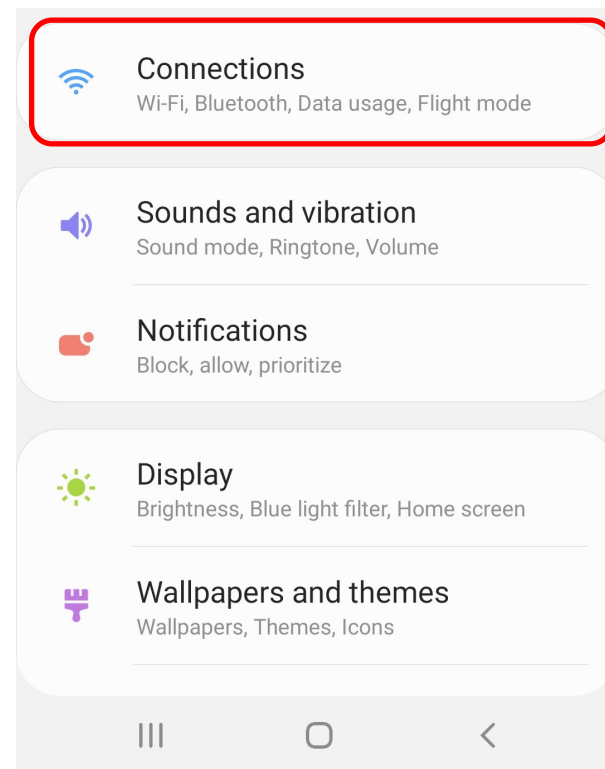LAKEHEAD UNIVERSITY | Technology Services Centre

For assistance with setting up your other devices with wifi, printing, or for activating your Microsoft 365 apps, the following links are helpful:

lakeheadu.ca/wifi
lakeheadu.ca/office365
lakeheadu.ca/printing

LAKEHEAD UNIVERSITY | Technology Services Centre

ANDROID DEVICES

WIRELESS

Open your **Settings** app and access the **Wifi connections** menu.

📶 **Connections**
Wi-Fi, Bluetooth, Data usage, Flight mode

🔊 **Sounds and vibration**
Sound mode, Ringtone, Volume

Notifications
Block, allow, prioritize

☀ **Display**
Brightness, Blue light filter, Home screen

🖌 **Wallpapers and themes**
Wallpapers, Themes, Icons

||| ◯ ‹

Select LakeheadU from the wireless list.
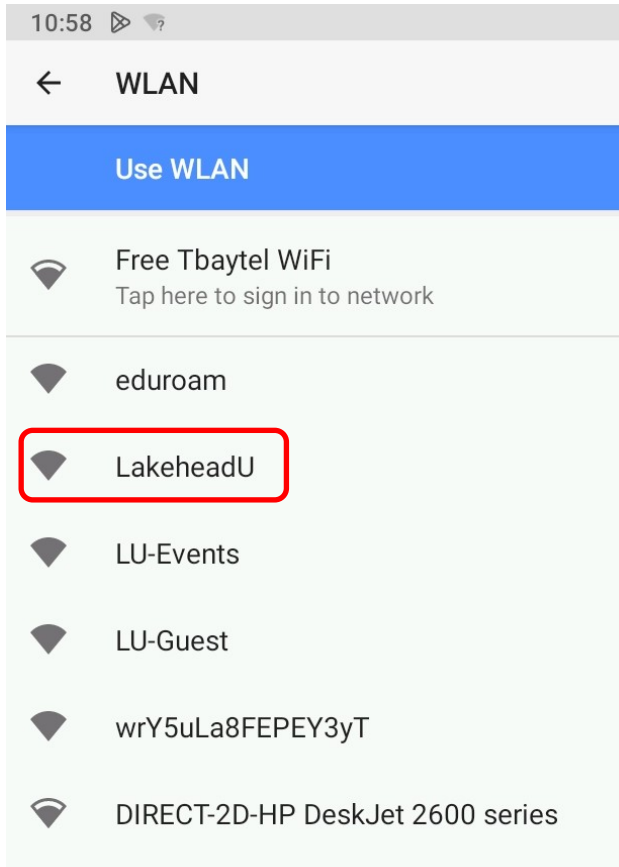
EAP should be: **PEAP**
Phase-2 authentication should be: **MSCHAPv2**
CA Certificate should be: **"Use system certificates"**
Domain should be: **lakeheadu.ca**

Enter your Lakehead username and password, then click connect.

Note: Some versions of android will require users to click on "advanced options" at the bottom of the screen to enable the MSCHAPv2 setting.
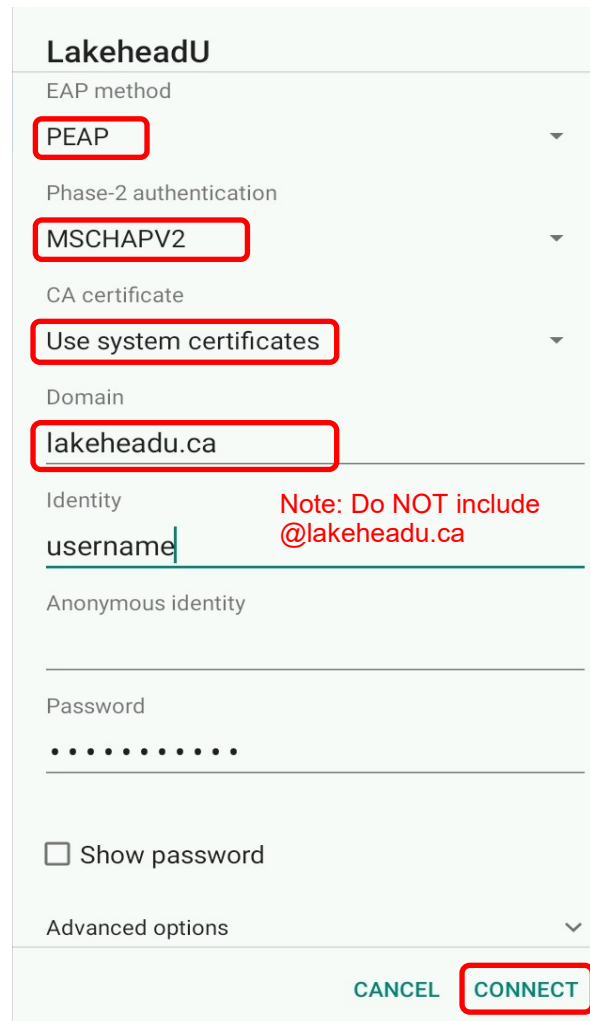
Note: If the instructions on the previous page worked, you can ignore this page.

Some older versions of android will not have the option for "Use system certificates". If this occurs, selecting "Do not validate" and entering your credentials should allow you to connect.

10:58

← WLAN

Use WLAN

Free Tbaytel WiFi
Tap here to sign in to network

eduroam

LakeheadU

LU-Events

LU-Guest

wrY5uLa8FEPEY3yT

DIRECT-2D-HP DeskJet 2600 series

LakeheadU

EAP method

PEAP

Phase-2 authentication

MSCHAPV2

CA certificate

Use system certificates

Domain

lakeheadu.ca

Note: Do NOT include @lakeheadu.ca

Identity

username

Anonymous identity

Password

• • • • • • • • • • •

☐ Show password

Advanced options

CANCEL   CONNECT

LakeheadU

Security
WPA2/WPA3-Enterprise

EAP method

PEAP

Phase-2 authentication

MSCHAPV2

CA certificate

Do not validate

No certificate specified. Your connection will not be private.

Identity

Note: Do NOT include @lakeheadu.ca

username

Anonymous identity

Password

• • • • • • • • • • •

☐ Show password

Advanced options

CANCEL   CONNECT