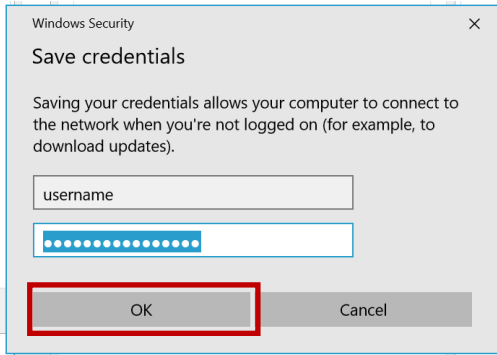
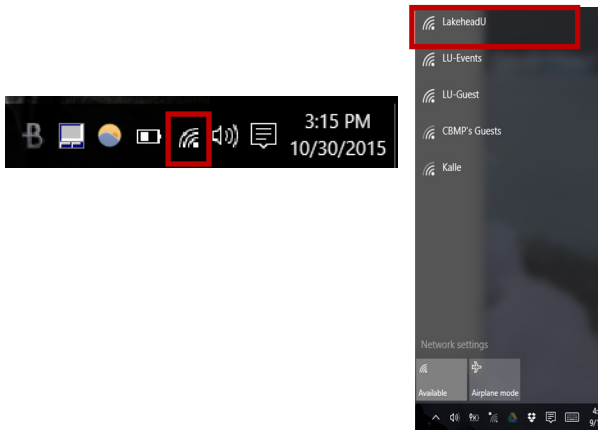


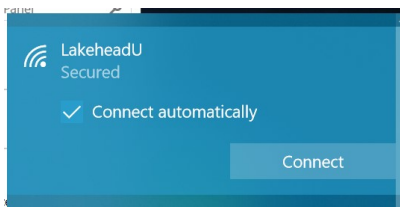
Enter your username and password (same that you use for myInfo/myEmail - do not include @lakeheadu.ca) and click OK. Click OK on any other windows still open



On the desktop click on the **wireless icon**, then click on **LakeheadU**



Check the box to connect automatically, and click connect. You may need to reboot your system



TSC supports wireless network access using Wi-Fi technology in many areas across campus:

- Agora
- ATAC
- Bora Laskin
- Braun
- Chancellor Paterson Library
- Hangar
- Main Cafeteria
- Music and Visual Arts Building
- Orillia All Buildings
- PACI
- Regional Centre
- Residence Cafeteria
- Ryan Building
- School of Nursing
- Senate Chambers
- Thunder Bay Residences: All

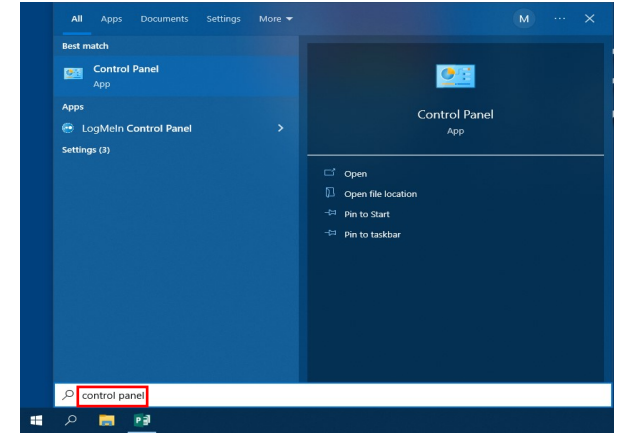
Contact Us



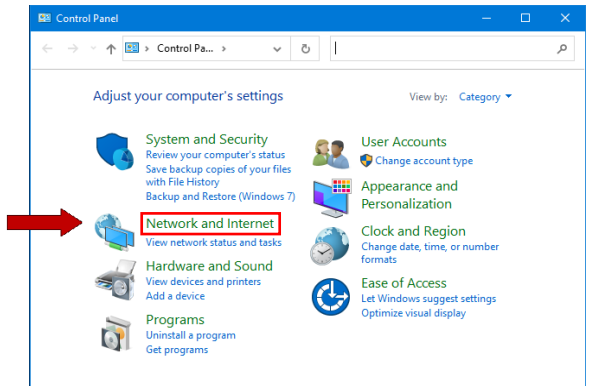
Phone: 807-346-7777
Email: helpdesk@lakeheadu.ca
Website: helpdesk.lakeheadu.ca
In person: Chancellor
 Paterson Library - room 1015, main floor.
 Monday to Friday 8am-5:00pm

WINDOWS 10 WIRELESS SETUP

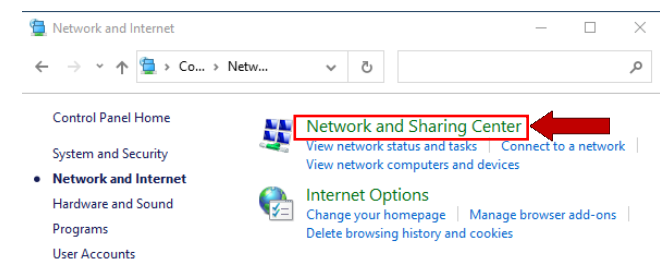
Open the control panel by searching “control panel” with Window’s search bar at the Bottom left of the screen:



Click **Network and Internet**



Click **Network and Sharing Center**



Click Setup a new connection or network

Change your networking settings

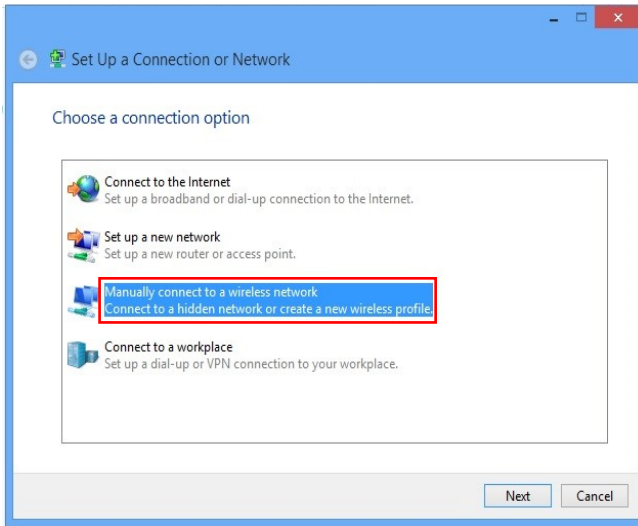
Set up a new connection or network

Set up a broadband, dial-up, or VPN connection; or set up a router or access point.

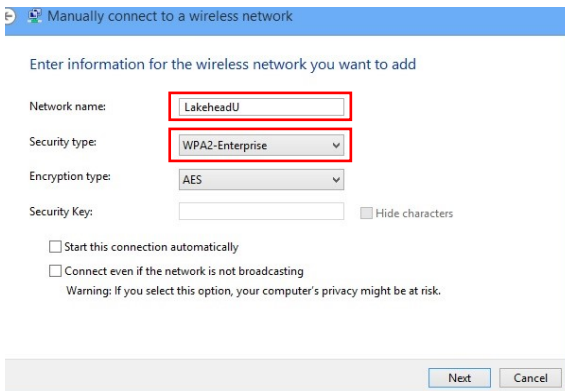
Troubleshoot problems

Diagnose and repair network problems, or get troubleshooting information.

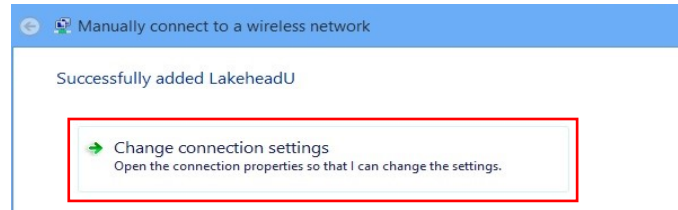
Select Manually connect to a wireless network



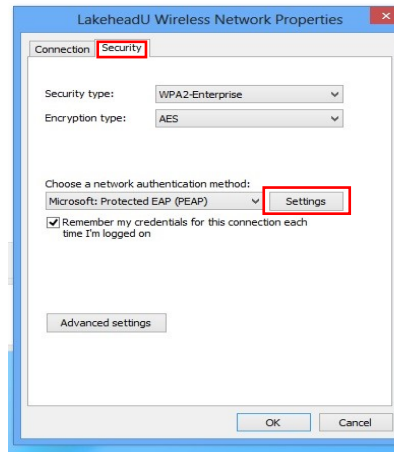
Enter Network name: **LakeheadU**
Security type - select **WPA2 Enterprise**
Encryption type should be **AES**.
Click **Next**



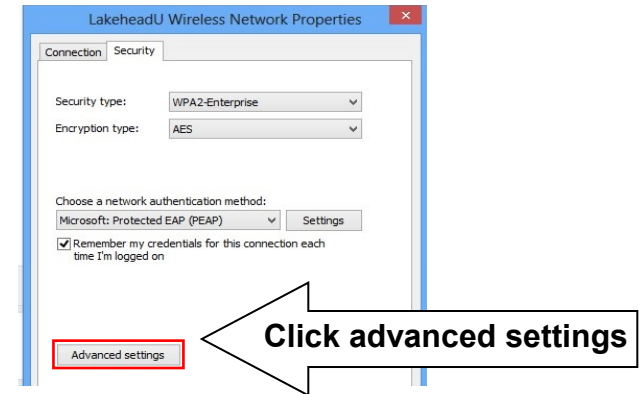
Click Change connection settings



Click Security tab and click Settings



Click OK on Protected EAP Properties Menu



Specify authentication mode and choose **User Authentication** from the dropdown
Click OK, and click **Save Credentials**

