



got questions?

we've got answers.



Looking for help? Not sure where to go?

IT'S OKAY. WE'RE HERE TO HELP YOU SUCCEED!

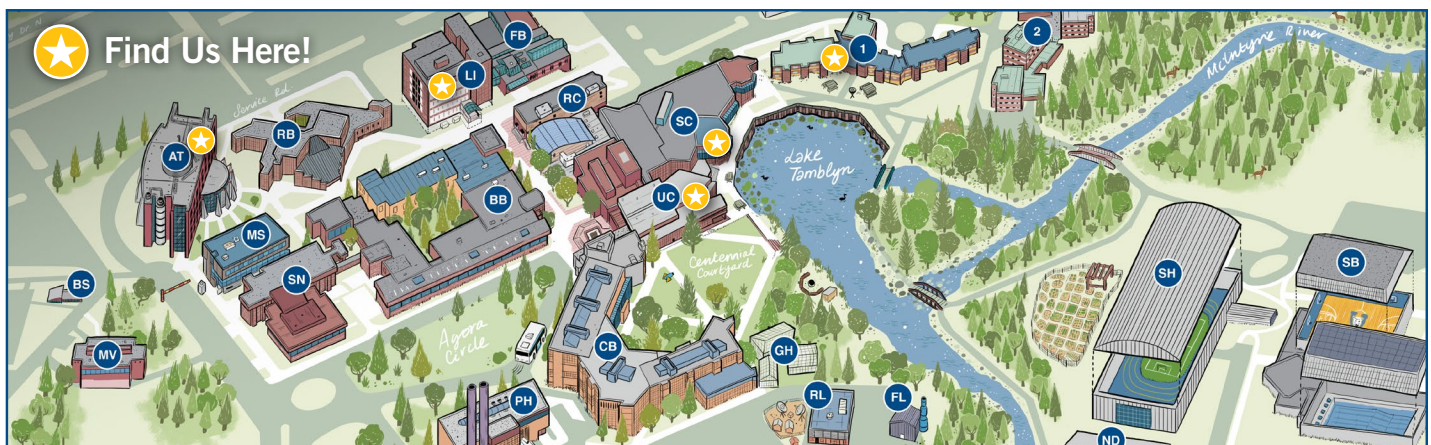
Your Handy Student Referral Guide

We offer you a wide range of academic and personal support services right from the start of your Lakehead education and through to after graduation.

This Referral Guide will help you learn about the different ways we can support you and the best office to connect with in Student Affairs.

	Academic advising Major & minor exploration Course registration Important dates Exams & grade Degree audit	Student Central UC 1002 (807) 343-8500 lakeheadu.ca/studentcentral
	Accommodations for students with disabilities and/or medical conditions	Student Accessibility Services SC 0003 (807) 343-8047 sas@lakeheadu.ca
	Academic prep sessions - Time management - Reading & note taking - Study skills & exam prep - Research skills - Citation and style guidelines Academic integrity Writing support and coaching Peer tutoring and mentoring	Student Success Centre - Academic Support Zone LI 2004 (807) 343-8010 ext. 8859 academiczone.ssc@lakeheadu.ca
	Health services Mental health support Wellness programming events Health promotion	Student Health and Wellness Prettie Residence (807) 343-8361 health@lakeheadu.ca

	OSAP & government loans Confirmation of enrolment Applying for scholarships & bursaries Budgeting & financial literacy	Student Central UC 1002 (807) 343-8500 studentcentral@lakeheadu.ca
	Career advising Skill-building & career exploration workshops Career fairs and networking events Job search & interview support Co-op program support	Career Zone SC 0020-B (807) 343-8010 ext. 8986 careers.coop@lakeheadu.ca
	Student Conduct/Responsibilities	Student Conduct AT 5031 (807) 343-8010 ext. 8163 studentconduct@lakeheadu.ca
	Orientation & first year experience Leadership development programming Volunteer opportunities General Lakehead navigation	Student Success Centre SC 0008 (807) 343-8018 ssc@lakeheadu.ca



ACADEMIC AND ATHLETIC BUILDINGS

- AT** Advanced Technology & Academic Centre
- BB** Braun Building
- BS** Bike Shelter
- CB** William Tombllyn Centennial Building

- FB** Centre for Advanced Studies in Engineering and Sciences (CASES)
- FL** Firelab
- GH** Greenhouse
- LI** Chancellor Paterson Library
- MS** School of Medicine

- MV** Music and Visual Arts Centre
- PH** Power House
- RB** Ryan Building
- RC** Regional Centre
- RL** Research Lab
- SC** Student Centre

- SN** School of Nursing Building
- UC** University Centre (Agora)
- ND** Nanabijou Childcare Centre
- SB** CJ Sanders Fieldhouse
- SH** The Hangar

RESIDENCE BUILDINGS

- 1** Prettie Residence
- 2** Bartley Residence



myServices

Your student information portal

Perform a variety of functions related to your enrolment:

- Register for courses
- View your class schedule
- Track your degree/program progress
- Check your tuition, fees and account balance

myEmail

Your Lakehead email account

Check your Lakehead email often! Important information will be sent to you from the University.

myAwards

Your scholarships, awards & bursaries portal.

View and apply to funding opportunities available to registered students.

mySuccess

Your Student Success portal

Here you can:

- Access the tutoring schedule
- Look for jobs and volunteer opportunities
- Update your Co-Curricular Record
- Book appointments for academic skills support, writing support, and career advice
- Sign up for leadership programs and workshops
- Access and apply for co-op opportunities

myCourseLink

Your online classroom portal

This is your online learning environment for your courses.

QUICK TIP

Your username & password are the same for each portal

Additional student support services beyond Student Affairs.

How We Can Help	Contact Information
Account details Paying fees Domestic or international sponsorship tax Receipts University Health Insurance Plan (UHIP) Graduate student funding	Accounts UC 0002 (807) 343-8140 accounts@lakeheadu.ca
Athletic facilities & memberships Campus recreation & club sports Varsity games & tickets	Athletics SB - CJ Sanders Fieldhouse, Wolf Den & Hangar (807) 343-8010 ext. 8585 athleticsfrontdesk@lakeheadu.ca
Email accounts Computer labs Printing Software WiFi/Network access	Help Desk Library LI 1015 Ground Floor (807) 346-7777 helpdesk@lakeheadu.ca
New student transitional, arrival and Orientation support Culturally relevant advising Immigration services Events & volunteering Peer Mentor Program GlobalMe Cultural celebrations & connections International Student Lounge English Language Centre	Lakehead International Library LI 0008 (807) 346-7848 international@lakeheadu.ca
Health and dental plan Transit pass Discount card The Outpost & The Study Food Resource Centre Advocacy Student clubs	Lakehead University Student Union (LUSU) SC 0002 (807) 343-8259 general@lusu.ca
Applying to a Masters or PhD program Financial Support Time Extensions/Leave of Absence Student Support Thesis Completion	Faculty of Graduate Studies FB 2010 (807) 343-8010 ext. 8785 gstudent@lakeheadu.ca

How We Can Help	Contact Information
Confidential, impartial and free service for any questions/concerns related to a university issue (e.g. academic, personal)	Ombudsperson (807) 343-8010 ext. 8061 ombudsperson@lakeheadu.ca
Applying & housing options Meal plans Roommate concerns	Residence Bartley Residence (807) 343-8512 resadmin@lakeheadu.ca
Mobile Safety App Campus Watch K.I.T. (Keep in Touch) Safe Walk Lost and found Parking	Security UC 1016 (807) 343-8569 & 807-343-8911 (emergencies)
Harassment and discrimination Sexual and gender based violence Diversity awareness	Human Rights & Equity Prettie Residence: Rm 100, 102 & 108 807-343-8010 ext. 7763 humanrights@lakeheadu.ca
Culturally supportive environment for all Indigenous students Academic, cultural & transitional supports Mental health & counselling services	Indigenous Student Services Centre UC 1007 (807) 343-8010 ext. 8085 adm.issc@lakeheadu.ca
Student card Research help Study spaces Physical and electronic collections Printing Citation help Makerspace Archives	Chancellor Paterson Library Library LI (807) 343-8225 circdesk@lakeheadu.ca