

Job Title: Game Day Manager –Thunderwolves Hockey
Department: Athletics
Campus: Thunder Bay, ON
Status: Part-time
Job Category: Non-union

Date Posted: August 29, 2023
Closing Date: September 12, 2023

Why Lakehead University?

Thunder Bay is one of Canada's top emerging cities. Here you will find a mix of modern city living and the best of nature – all on your doorstep. Thunder Bay provides small city affordability, big city opportunities and the bonus of a superior lifestyle. When it comes to location, nature and cost of living, Thunder Bay is one of the best places to live in Canada. For more on the vibrant city of Thunder Bay, visit thunderbay.ca.

At Lakehead University we challenge the conventional to provide a university experience that's far from ordinary. Your unique ideas will be respected and encouraged. Join our thriving academic community where you can make a real difference through innovation and collaboration.

Lakehead is a comprehensive University with a reputation for innovative programs and cutting-edge research. In 2022, for the third year in a row, Lakehead University was included in the top 100 of the Times Higher Education Impact Rankings. Lakehead is the highest ranked university in the world with under 10,000 students. Maclean's has once again included Lakehead University among Canada's top 10 primarily undergraduate universities in the magazine's 2023 University Rankings.

About this Job

The Game Day Manager - Thunderwolves Hockey will provide support and execution of Thunderwolves Game Days, Events and other initiatives.

Job Duties

- Oversees and manages all aspects of game day operations including coordinating with FT and PT staff, sponsors, or guests to ensure seamless execution of the event
- Supervise and direct event staff, ensuring they understand their roles and responsibilities
- Coordinate marketing and entertainment to develop/organize any promotional events that enhance the fan experience
- Foster a positive fan experience by addressing fan inquiries and concerns
- Organization and training of volunteers
- Handling & reconciliation of cash, debit and credit card sales
- Other duties as required

Qualifications

- High School Diploma and some post-secondary schooling completed
- Knowledge in Google Suite & Canva

Employment Opportunity

- G2 or G License
- Access to personal vehicle preferred
- Detail oriented
- Excellent problem solving skills
- Ability to take initiative
- Ability to manage a staff team
- Ability to handle monetary transactions
- Ability to work under pressure
- Ability to contribute to a positive fan experience

What do We Offer?

This position offers a competitive remuneration package including salary, comprehensive benefits package, life insurance, pension plan, and tuition waiver.

How to Apply

Interested applicants may apply by clicking on this link to [this Google Form](#) and attaching your cover letter and resume in word or PDF format.

If you are experiencing any issues with the Google Form, please email careers@lakeheadu.ca for assistance.

We appreciate your interest; however, only those selected for an interview will be notified. Lakehead University is committed to creating a diverse and inclusive environment and welcomes applications from all qualified individuals including women, racialized persons, Indigenous people, persons with disabilities and other equity-seeking groups. All qualified candidates are encouraged to apply; however, Canadian citizens and permanent residents will be given priority. This is in accordance with Canadian immigration requirements.

Lakehead University is committed to supporting an accessible environment. Applicants requiring accommodation during the interview process should contact the Office of Human Resources at (807) 343.8334 or human.resources@lakeheadu.ca to make appropriate arrangements